

AgriTourism Development

Oregon Destination Marketing Organization

presentation December 2015

# Agritourism Product Development in Eastern Oregon



Eastern Oregon Visitors Association partnered with Travel Oregon, USDA-Rural Business Development Grant, and Mid-Columbia Economic Development to develop and administer this model Agritourism & Culunary Tourism Development Plan.

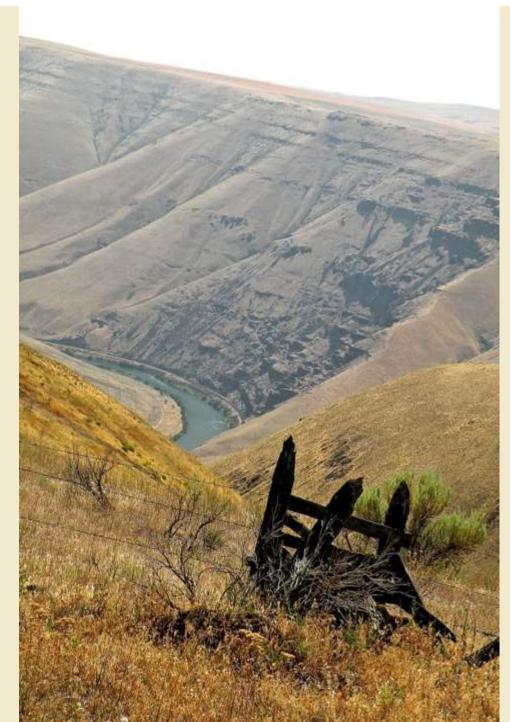
**Key Partners & Components** • Travel Oregon Matching Grant USDA-RBDGrant (MCEDD grant administration) Hire consultant to: Inventory current agritourism product for John Day River Territory; Distribute content to the ORB Coordinate local working groups and coordinate with Travel Oregon to conduct workshops Develop a major agritourism/culinary event for JDRT to showcase the diversity of product

#### Inventory

- We found businesses that we didn't even know existed, and some that wanted to keep it that way!
- The inventory helped us to define what "Agritourism" means
- Allowed us to have deeper conversations with Travel Oregon and the Statewide Oregon
   Agritourism Network about how we define
   Agritourism and how we promote on channels
   such as TravelOregon.com

### Workshops

- Conducted two workshops
   1.5 days in length
- Workshop content
  - Definitions
  - Case Studies
  - Marketing
  - Panels with local experts to answer questions on:
    - Land Use Planning
    - Insurance
    - Health regulations





The purpose of this project is to bring more visitors to the John Day River Territory to enjoy the region's amazing landscape, agriculture, recreation, heritage and locally grown foods.

#### Agriculture & Culinary Tourism Business Workshop

Do you want to share your farm or ranch lifestyle with people from urban areas? Do you have a story to tell about living off the land, producing food or providing a place for recreation and relaxation? Whether you are just hatching an idea, are well on your way to opening, or have been in the tourism business a while, you will find this workshop beneficial!

#### Hosted by

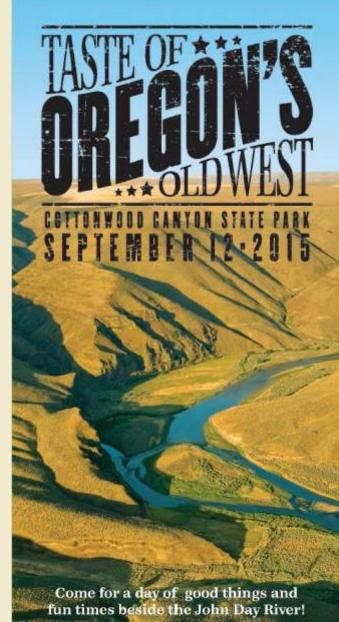
The John Day River Territory, Eastern Oregon Visitors Association and Travel Oregon

#### What

A free 1.5 day workshop, available in two locations, to help you develop, enhance and promote your business.

### The Event:

- Local team coordinated all aspects
- Over 40 vendors participated
- Cottonwood Canyon State Park was a critical partner and offered a unique location
- Timing coincided with Oregon Bounty
- Regional awareness between vendors fostered new partnerships

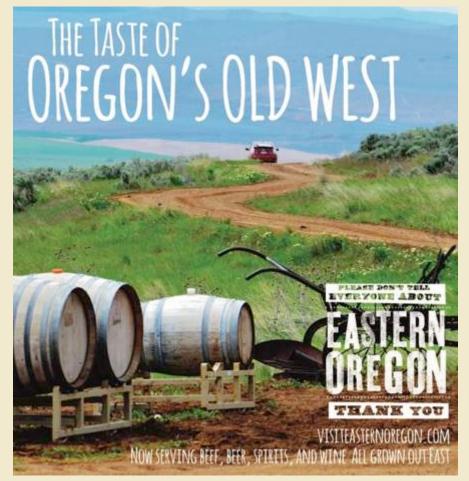


JohnDayRiverTerritory.com

#### What Did We Learn?

- We have a tremendous potential, but getting existing and potential agritourism businesses together is often the most difficult key to success
- We learned a lot about the definition of agritourism, and how to better communicate what is meant by the term
- Identify early in the process
  "What Success Looks Like"
- On-going communication will be critical

Complete summary of 'What We Learned' is available on-line or contact eova@eoni.com Next Steps: 1)Integrating Agritourism into the Eastern Oregon branding and marketing 2)Take the model to Northeastern and Oregon's Rugged Country





Print & Digital

Paid Advertising

#### Telling the Story in Visitor Guides

**USITOR GUIDE**201

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VISITOR GUIDE 20

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Place 'Agritourism'

tabs throughout the

region Guide

**ISTOR GUID** 

2001

Non-Paid Media:

Annually sharing content about great agritourism opportunities and events throughout the region

#### Sharing the Agritourism Story through Social Media: Facebook ~ Instagram ~ Hosting Influencers





#### Foodie Raft Trips

by Rhiannon West Chamberlain - Updated on April 28th, 2015



Continuing to work with Travel Oregon and DMOs to host influencers, writers, and videotographers

#### Travel Oregon + RDMO & DMO Websites

CITIES





Attractions

Recreation

Eat & Drink

TRIP CITIES IDEAS REGIONS

**Oregon Heritage** 

B Sign In / Register

ASK

Search Oregon ....

TRAVEL

DEALS

Events

PLACES TO

STAY

Natural Wonders

search

GETTING

See & Do > Eat & Drink FARMS & FARM STAYS

Oregon's rich farm-to-plate tradition starts with our growers. And you not only can pick up fresh berries, pears and eggs at our farms, but you can often feed the goats, dig up the arrots and stay overnight in the farm's guest cottage. So come out and see for yourself what's growing on Oregon's farms.

ake Sure you are included, become familiar with Travel Oregon's ORB. If content is king.. share your information and link back to Travel Oregon.com and your RDMO and DMO websites.

#### It's all about relationships!

- Share your story
- Working Together Works

Let's make Oregon the premier agritourism destination in the World!

#### Partnering Locally to Deliver Seaside's Brand Promise to Visitors





### THE PROBLEM

#### TO... Create recreational awareness beyond Seaside's famous beach.

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# HOW TO SOLVE OUR PROBLEM?

**TO:** Create recreational awareness beyond Seaside's famous beach.



**BY:** Building non-traditional relationships and deepening our knowledge base of area product.

## **TRADITIONAL + NON-TRADITIONAL** PARTNERS

- Necanicum Watershed Council
- City of Seaside Public Works Department
- City of Seaside Police Department
- Seaside Fire & Rescue
- Sunset Empire Park & Recreation District
- Our neighbors, our competitors (i.e. Astoria to our north, Cannon Beach to our south)



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### INSPIRATION

- A story about our water system /*flush index*/flood mitigation
- Classes for locals = possibilities for visitors

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• Thinking about our aging population with thirst for adventure





### INSIGHTS



• Seaside 2034 – "Building a bridge to our future"



## **SEASIDE'S BRAND TRUTH**

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#### Seaside IS "More than just a day at the beach!"

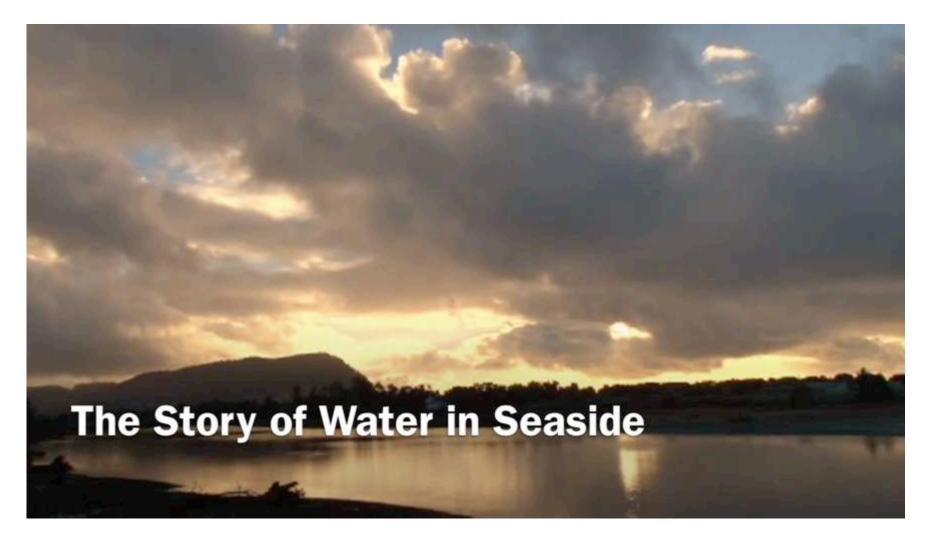


We know it, but how can we help our visitors discover it?



#### **CREATIVE INSPIRATION**

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Diving into the story of water in Seaside. The impacts and uses.



#### **EXPRESSING THE IDEA**

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A short, how-to video showing off Seaside's new kayak launch



# **EXPRESSING THE IDEA**

- Immediately posted to all partner social channels. (Four Facebook Accounts)
  - Generated 11K views

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- Outreach to traditional state partner
  - Specifically to seek larger media story
- Included in local business meetings & news
  - Local knowledge = more ambassador power



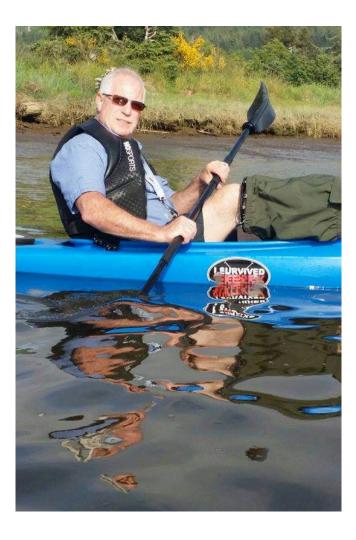
## CHALLENGES

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- Is this the best use of my time? Sticking to our guns by visiting a watershed and an area that has been mitigated for flooding. Does this really equal daily production?
- ADA Accessible, but are we promoting it through the eyes of those with mobility limitations?
- Measurement (how do you measure free?)



# THE RESULTS (SO FAR)

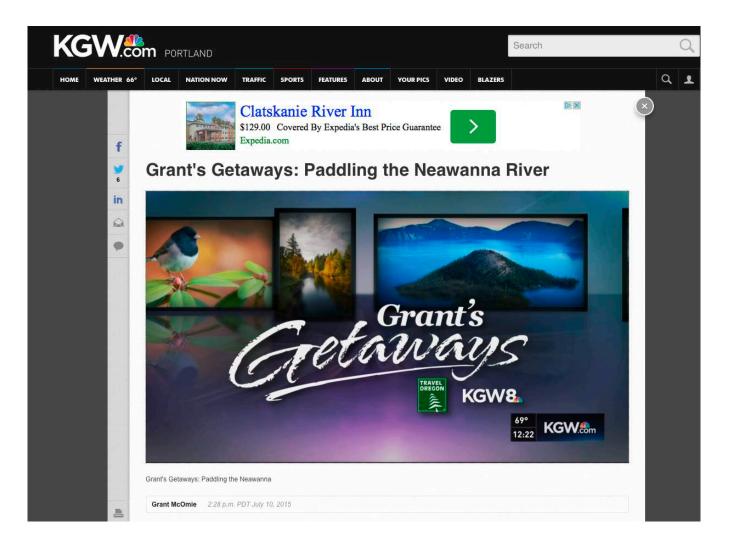


- One story: Weekenders, who are making a transition to Seaside as full-time residents, bought kayaks BECAUSE of this new launch.
- Strict observation is something we've used to measure success.



# THE RESULTS (SO FAR)

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# THE RESULTS (SO FAR)





#### **LESSONS + THE BIGGER PICTURE**

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Just one of many steps towards development of Seaside's Natural History Park!

# MOBILE PASSPORTS

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SALT LAKE

NODITIONAL ITEM

7 Everyday Extras

purchased

Everyday Perks

September 24, 2015

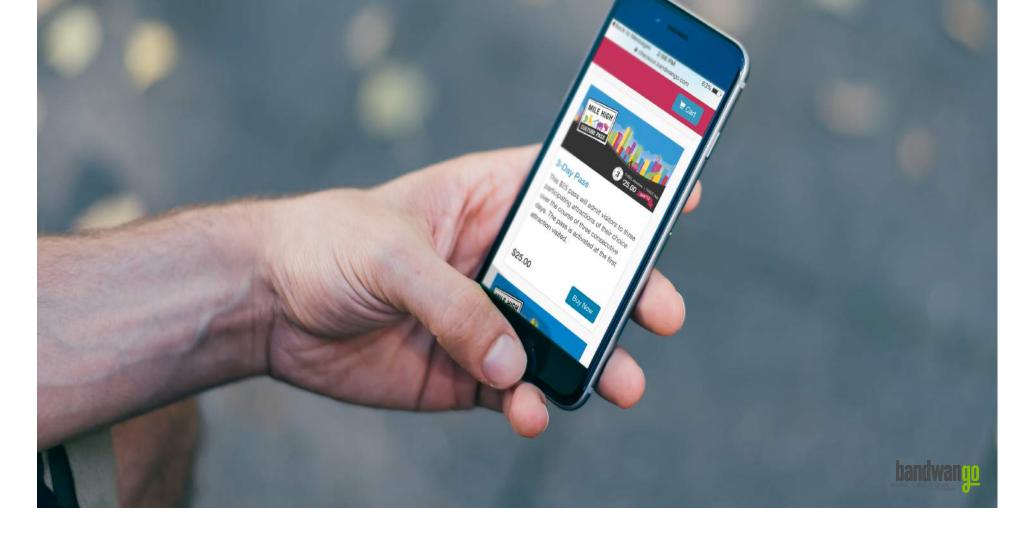
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Connect Pass

**ODMO**, Medford December 7, 2015 **Brandon Holmes** CoFounder @ Bandwango



#### **CONSUMER EXPECTATIONS ARE CHANGING**



#### THE DMO BUSINESS MODEL IS EVOLVING



### **VSL CONNECT PASS**

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365-Day Connect Pass

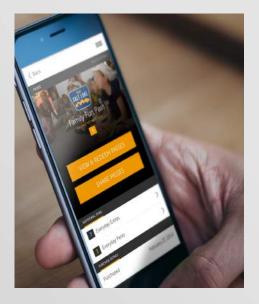
City Bus Pass

ORCONVENTION Pass

Halcome to LANE



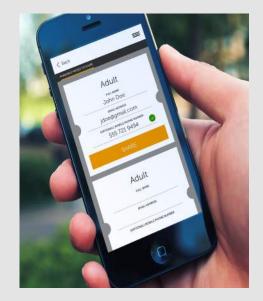
# **HOW IT WORKS**



Check out on DMO site

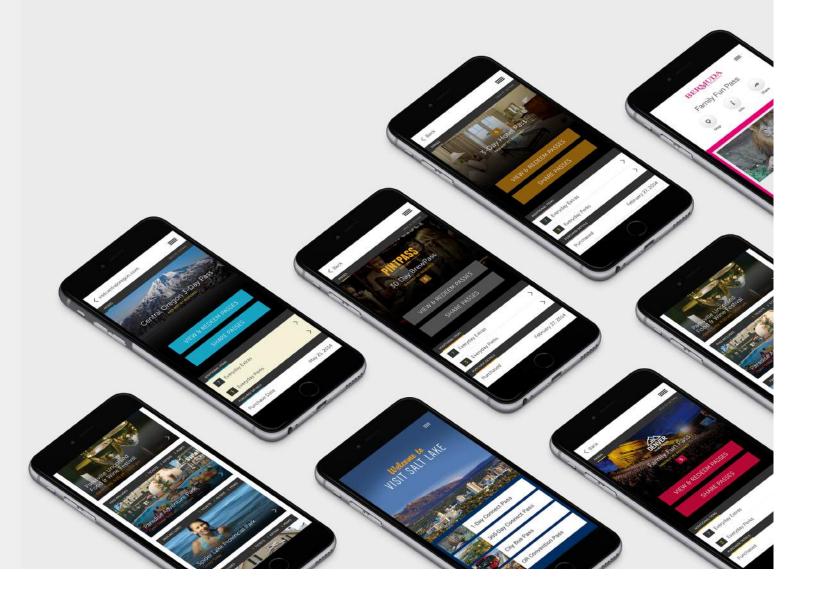


Mobile ticket delivery (print-at-home too)



#### Share passes

## **ANYTHING VISITORS WANT TO DO**





# **USE CASES**

Visit Salt Lake - Connect Pass Visit Denver - Mile High Culture Pass Visit Ogden - Ski 3 Lift Ticket Packages Bermuda Tourism - Cultural Passport Grapevine CVB - Layover Package Oregon's North Coast - Beer 101 Pint Pass Portland Pint Pass Proof PDX Distillery Row Passport

#### ...the possibilities are vast.

#### PINTPASS

#### INTRODUCING THE PDX PINT PASS

The new mobile exclusive 2015-2016 PDX Pint Pass is coming this winter to a rotating selection of participating breweries, pubs and restaurants throughout the Portland Metro Area.

#### **BREWERIES, PUBS AND RESTAURANTS:**

Stress-free one-tap redemption for busy service staff
 Retarget consumers and customize Perkx via your dedicated console
 Oynamically activate/deactivate offers and spending incentives in realtime
 Offset marketing costs with our \$1 payback for every redemption
 Use customer data to email and SMS special events and promotions
 Requires no technical integration with POS systems

#### CONSUMERS:

Mobile access to savings at a selection of breweries, pubs and restaurants
 A digital bundle of \$5 gift cards redeemable at all merchant-member locations
 Sharable passes and mobile alerts via SMS and email
 Informative merchant profiles with Google Maps integration
 Exclusive access to news about what's happening a participating merchants

Visit bandwango.com to learn more or request a demo with brandon@bandwango.com

e - Buy - Share - Redeem



#### **Questions?**

#### brandon@bandwango.com

